



Why is WorkCompEDI the premier clearinghouse for work comp, auto & personal injury billing?

There are many advantages to using WorkCompEDI as your all-Payor clearinghouse. The most significant benefits are a) one-stop-shop for all your billing (EDI and paper bills), b) enhanced communication to/from over 3,000+ Payors electronically, and c) great service. You now have a partner in the race to submit clean bills in a timely manner, along with enhanced tracking and validation of your submission. The industry average for electronic bill submission to work comp carriers can range from \$0.85 to \$1.00 per bill, compared to WorkCompEDI's standard \$0.60 per bill. Added values include a month-to-month agreement, free access to our iCompEDI web portal, no additional fees for support and valuable tracking reports that provide date & time stamps along with tracking numbers for each bill you submit (whether delivered EDI or paper).

Does WorkCompEDI provide responses back from the insurance Payors for my bills?

Yes! WorkCompEDI always provides back an "Immediate Verification" report outlining each bill transmitted and whether it was accepted or rejected by WorkCompEDI's front-end edits. Then, WorkCompEDI will pass back any information provided by the bill review company or insurance carrier, and in some cases even pass back electronic remittance advice (EoBs). Most importantly, you will have a record of your submission, including a tracking number for each bill, which provides immediate appeals validation when discussing timely filing concerns.

How else can I send my bills to WorkCompEDI?

WorkCompEDI offers an array of ways to submit your bills to our firm for processing, including: 1.) output a flat file of bills and images from your software and send it to WorkCompEDI directly (using SFTP); 2.) you can submit your bills using our iCompEDI portal (using many formats, including 837, print image, or proprietary) and either upload your supporting images directly (as single images or a bulk of images), or you can fax your documents using the barcoded fax cover sheet generated for each bill, or 3) you can fax both bills and supporting materials to our firm and receive your reports back through your fax machine or through iCompEDI. We'll convert the data to EDI for submission electronically to the right Payors. In all cases, you can use any combination of the options above to meet your needs!

What does "any combination of the options above" mean?

You can use iCompEDI or submit a flat file of your bills, and then use our fax-to-EDI service to submit your supporting documents for each of the bills. Or, you can submit your bills via iCompEDI and then send us a single file of images with an index file. Even better yet, you can simply fax the supporting documents. It comes down to what is easiest for you and your office.

Can I use my existing Practice Software to transmit bills?

Yes - WorkCompEDI can provide you with a powerful submission tool that utilizes data generated directly from your existing practice software tool. Your staff doesn't need to re-type bill information into another system or spend time stuffing envelopes. Simply use your existing practice software to create and submit electronic bills and images of supporting documents.

How does your Fax-to-EDI Service work?

It's quite simple – you use a WorkCompEDI fax cover sheet (provided by our firm), attach your bill and supporting materials and fax to the number at the bottom of the form. It's that simple! Once per day, you'll receive reports through your fax machine – these reports provide you the same valuable tracking and status information about your bills as if you utilized our other EDI solutions.

How do you charge for your direct submitter services?

We ask that electronic transactions be paid by credit card to simplify our "automation" processes. As transactions are processed on your behalf, we track each record individually, and at the end of the month we invoice your credit card and generate a Statement that lists your current balance and each transaction charged to your account for that given month. If your group has high volumes, we can offer you a large submitter agreement that may offer you discounted tiered fees and generates a monthly invoice rather than charging a credit card.

What if we want to switch back to our current clearinghouse or if we want to return to submitting on paper?

If we fail to provide you with 100% customer satisfaction, and you wish to terminate your service agreement, we will fully refund any unused amounts in your account.

Can I submit Group Health claims too?

Absolutely! Using the same methods, products and/or services offered for processing your Work Comp bills, you are able to submit your group health claims through our medical division called GroupHealthEDI. Simply mention your interest to our dedicated staff and they will be able to provide you with all the information you need about our service.

How do I get started?

Just call our dedicated account management team at (800) 297-6909 or email us at sales@workcompedi.com. We can go over the options that best suit your needs and get you started on the road to saving time and money. If you prefer, please visit our website at www.workcompedi.com and use our online registration portal to get started - we'll contact you as soon as your account is ready to go!

